September 29, 2026

Re: Ensuring Richmond Hill Remains an Age-Friendly City, an Evidence Brief

On behalf of the NORC Action Coalition, a network of research centres across Canada, we are sharing with you some new data and evidence-based ideas that can improve the quality of life for Richmond Hill's older adults.

Richmond Hill's population is rapidly aging. Between 2021 and 2031, the number of people aged 65 and older is expected to increase by 59.4%, from 36,729 to 58,539 residents.

Our research highlights a critical opportunity to serve this demographic through Naturally Occurring Retirement Communities (NORCs), which are buildings or neighbourhoods that were not specifically designed for older people but where a high proportion where older people have chosen to live.

Key Data:

- Approximately one in eight older people in Richmond Hill lives in a NORC.
- There are 30 NORC buildings in Richmond Hill, which are home to a total of 4,651 older adults. This represents a 20% increase compared to just four years earlier.
- This growth is likely driven by financial pressures to downsize, rising costs of living, and desire to live in proximity to amenities. According to NIA's 2025 Ageing in Canada survey, 81% of older Canadians prefer to stay in their home or a smaller home for as long as they can.

High concentrations of older adults in specific locations allows cities to deliver efficient, effective, and highly targeted services. Supporting ageing in place keeps residents independent longer, improves health outcomes, and reduces financial pressure on municipal and provincial services.

Policy Ideas for Your Platform:

While the City of Richmond Hill has recognized the importance of creating an age-friendly city, evident in its recent Age-Friendly Community Strategy, there is an opportunity to do more. As you build your platform, we invite you to put forward a vision that supports older adults living in NORCs with the following elements:

1. **Incorporate NORCs in Older Adult Plan:** Provide supports for NORCs as part of the current Age-Friendly Community Strategy to help enable aging in place
1. **Improve Pedestrian Safety:** Make getting around the city safer for older adults, by reducing vehicular speed, ensuring pedestrian crossing signals are sufficiently timed, and prioritizing snow clearance around NORCs
2. **Enhance Neighbourhood Walkability:** Make neighbourhoods more walkable for older adults, especially around NORC buildings, by installing more benches in public spaces, and adding additional bus stops in areas with a high concentration of older adults

3. **Tailor Community Supports:** Ensure that the city's social, recreational and cultural activities are designed with older people in mind, and that those living in NORCs can easily access them
4. **Target Health Services:** Offer public health services, such as flu shots, onsite in NORC buildings to improve uptake and accessibility

These are just a few simple ideas to help get the City of Richmond Hill started on its journey towards an age-friendly city with NORCs as major nodes. If you wish to learn more about these and other ideas, feel free to reach out to us at norcinnovationcentre@uhn.ca and we'd be pleased to set up a meeting.

Good luck with your election campaign.

Sincerely,

NORC Action Coalition, includes members from the following organizations: *Queen's University, National Institute on Ageing, NORC Innovation Centre, Oasis National, The Waltons Trust & Women's Age Lab*